
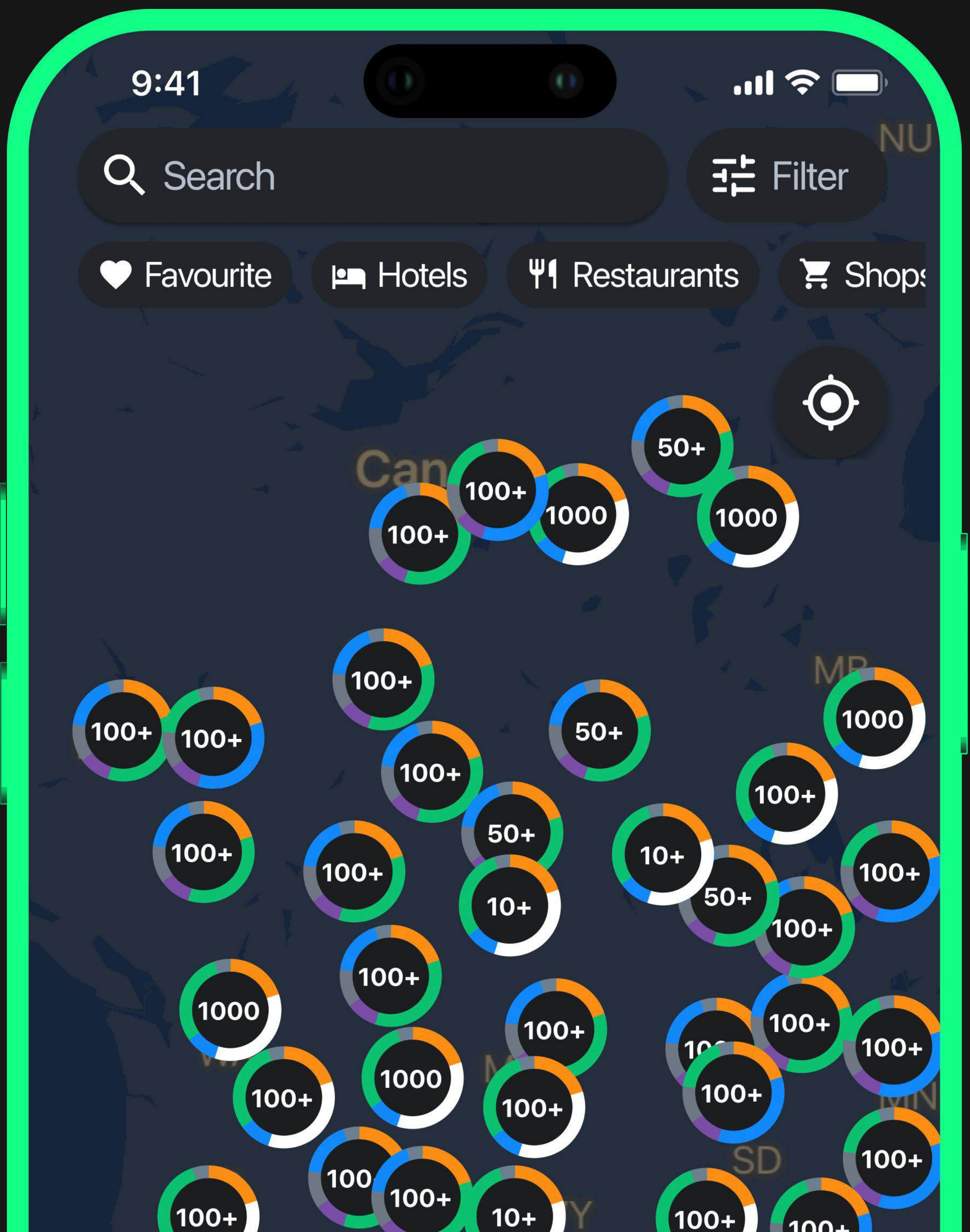


Welcome to

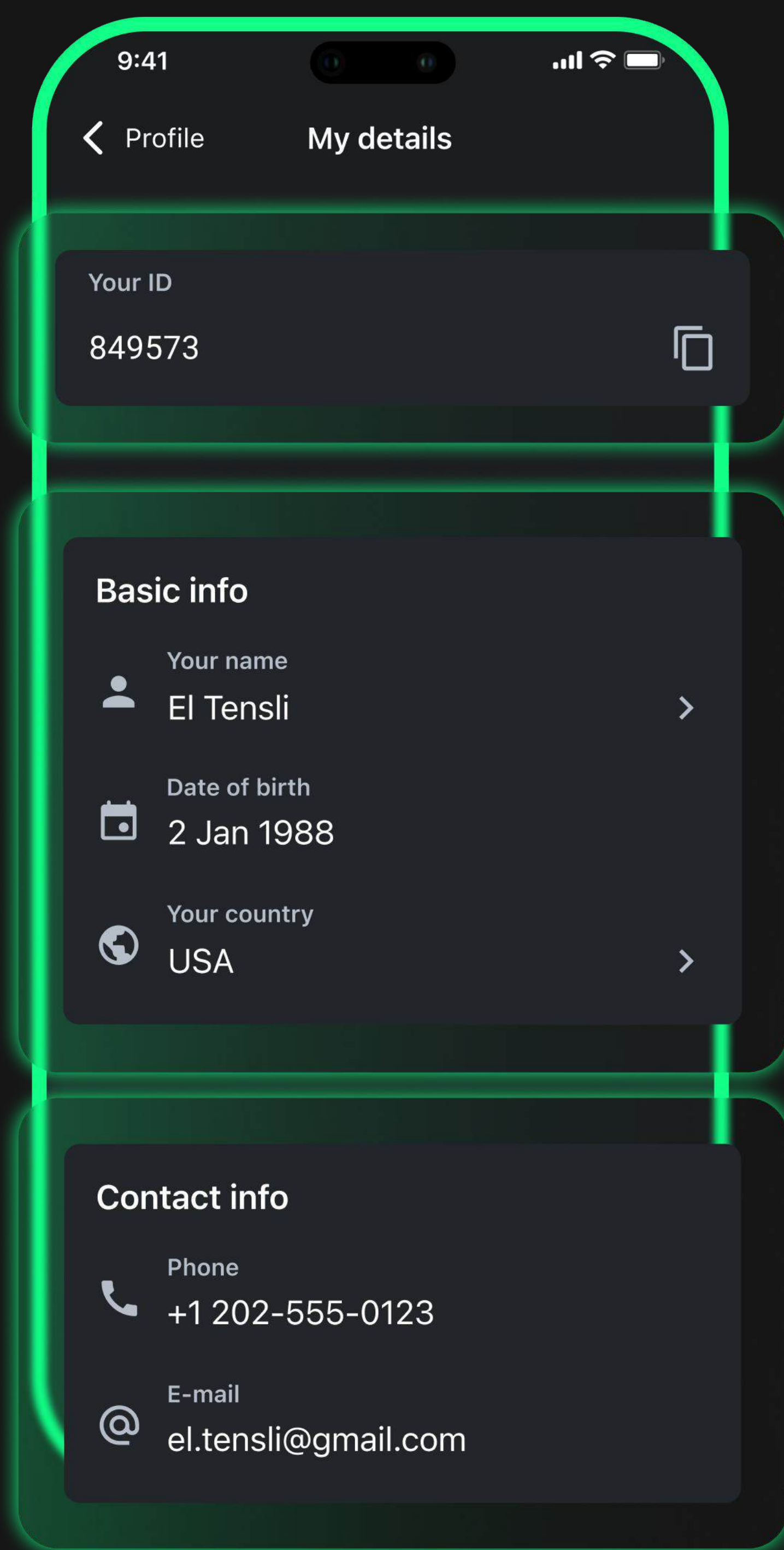
GO TO-U 



Let's start

Complete your Profile Details

Profile ⇒ My Details



Your ID



- Your name
- Date of birth (to receive a Birthday gift)
- Your country



Your contacts

Your EV

Adding your car is required so that we can correctly identify your charging needs

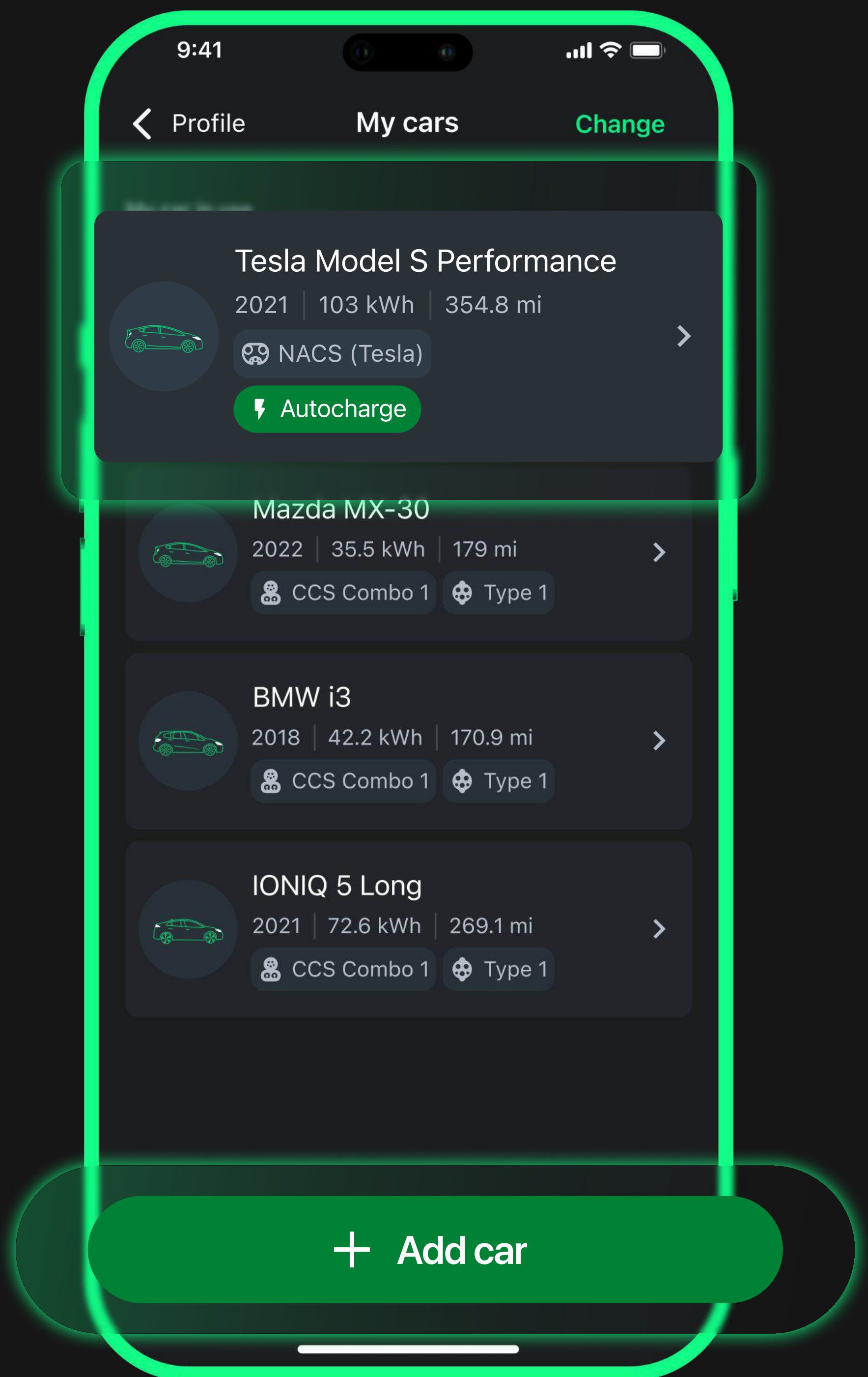
Profile ⇒ My cars

Your car in use



You can add as many cars as you want

Add car via button

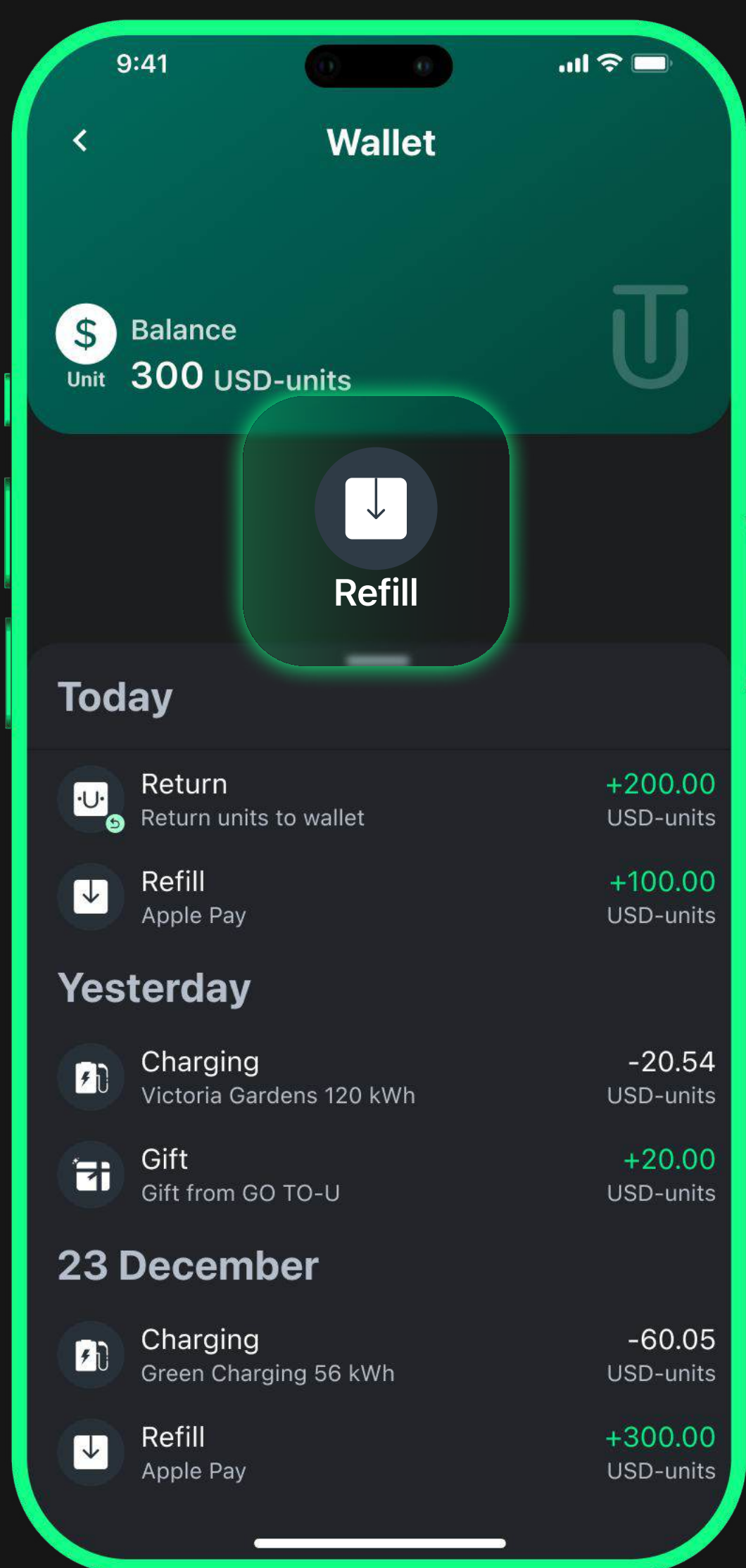


If you can't find your car model/ version, please let us know and choose a similar option for now.

Payments

If you want to use paid public chargers, please, refill your account balance

Profile ⇒ My wallet

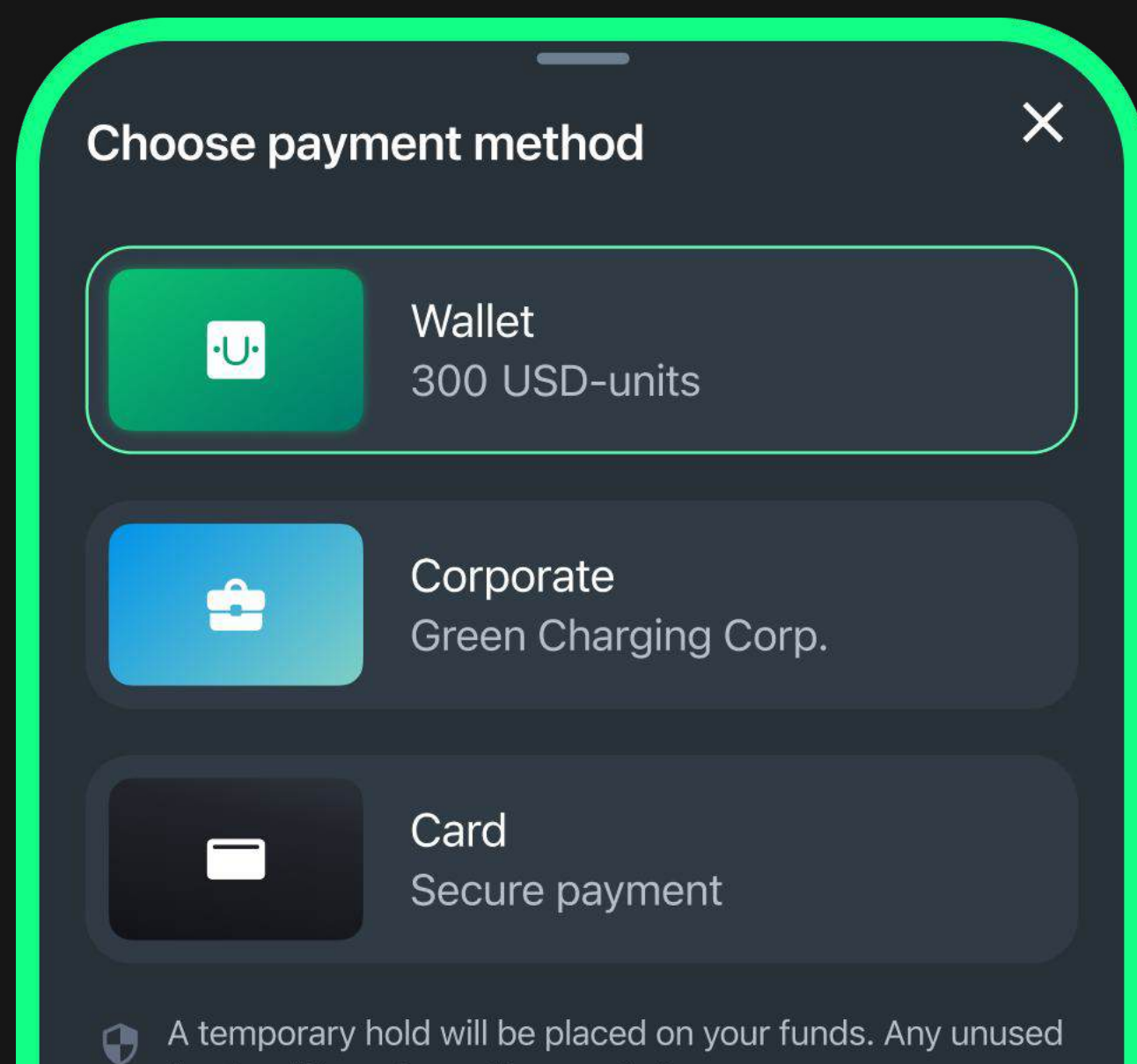


Refill your balance while making a reservation

Or use "Refill" button in your personal wallet

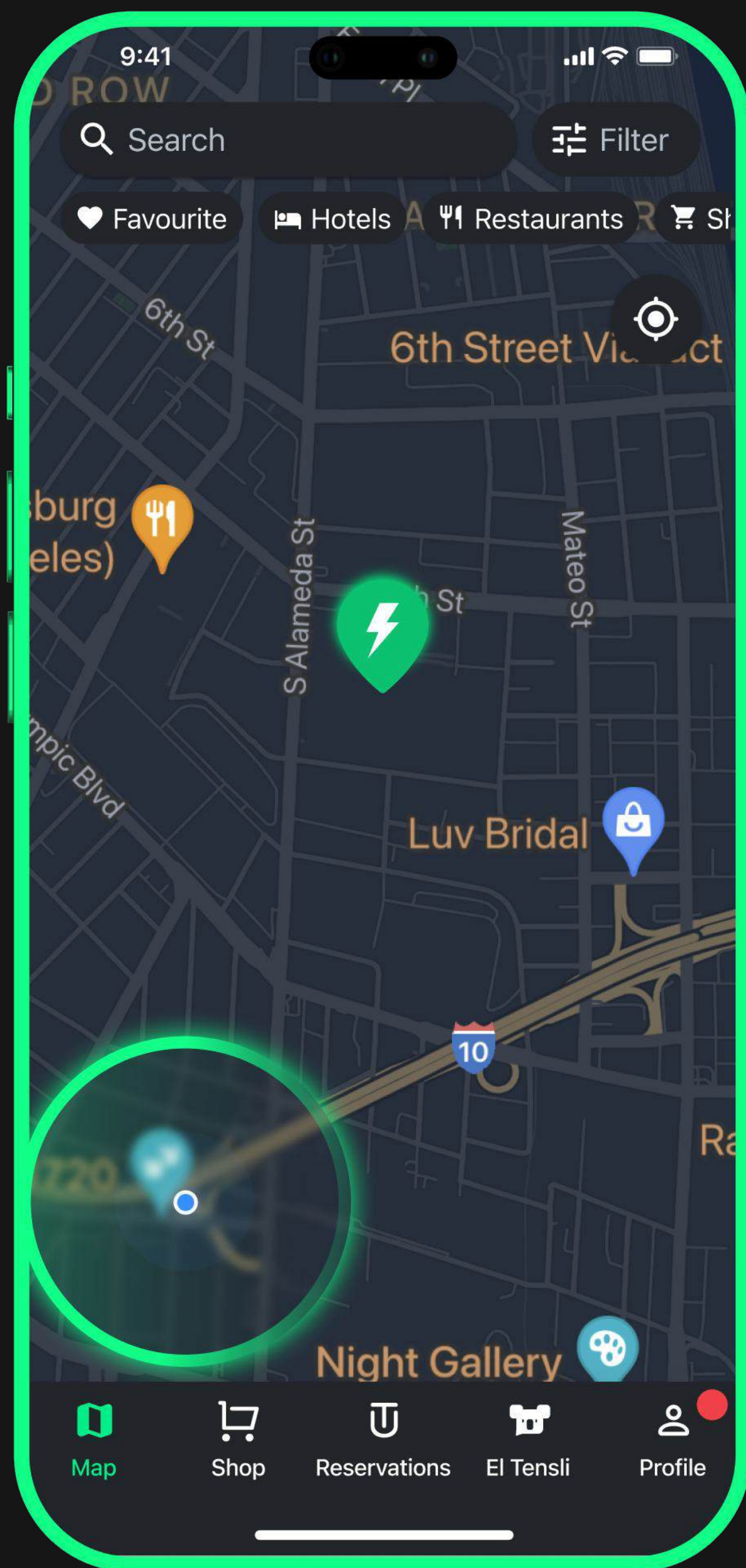


Also, for your comfort, we have payment by card and corporate wallets, find the appropriate sign when making a reservation



Find the closest charging point

You can use these tools to find the necessary charger



Search, filter and sort locations

Back to Your location

Allow to use your location

Allow "GO TO-U" to use your location?

We need to use your location to find the nearest charging station. We will not tracking your location while use other apps.

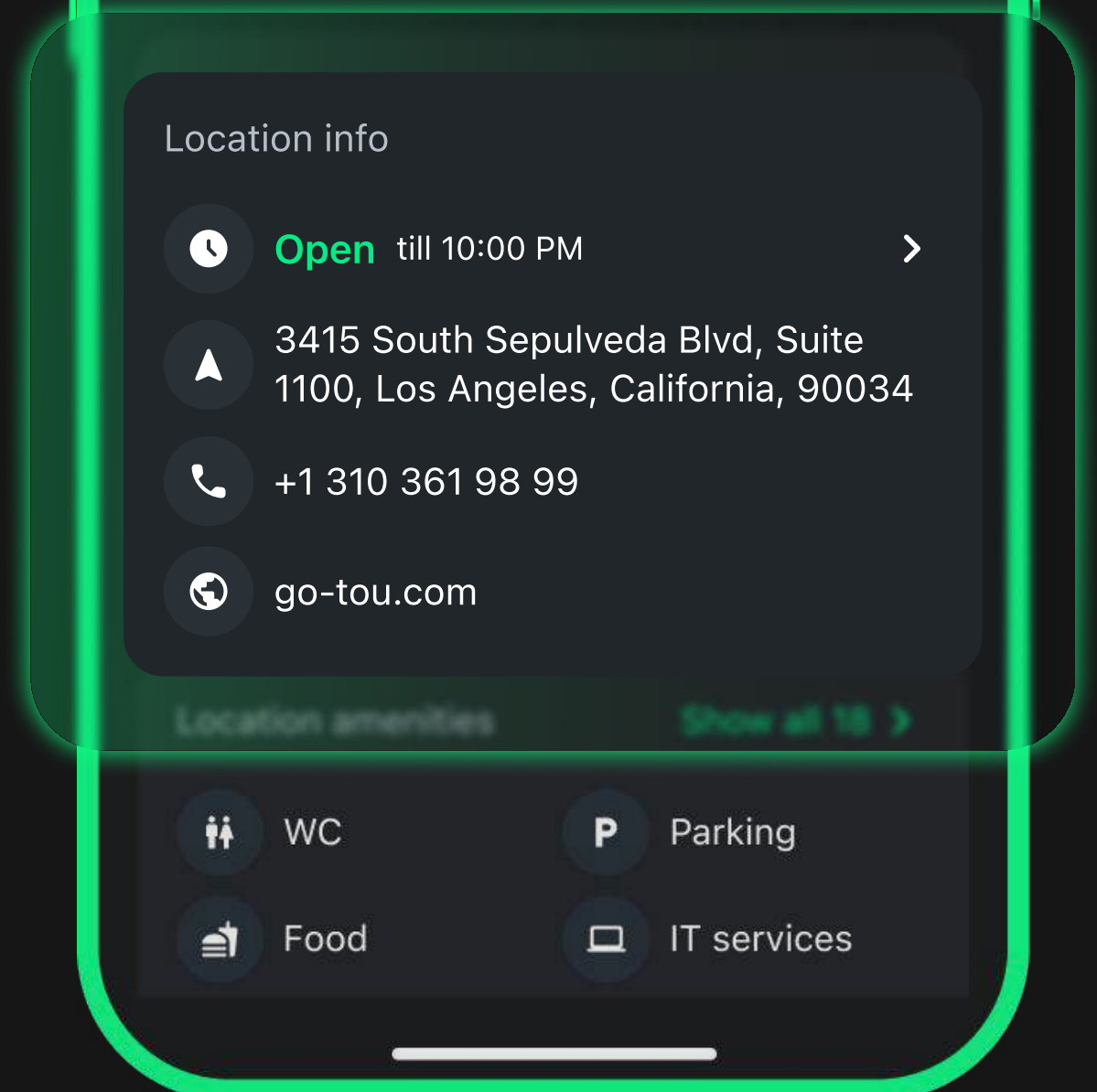
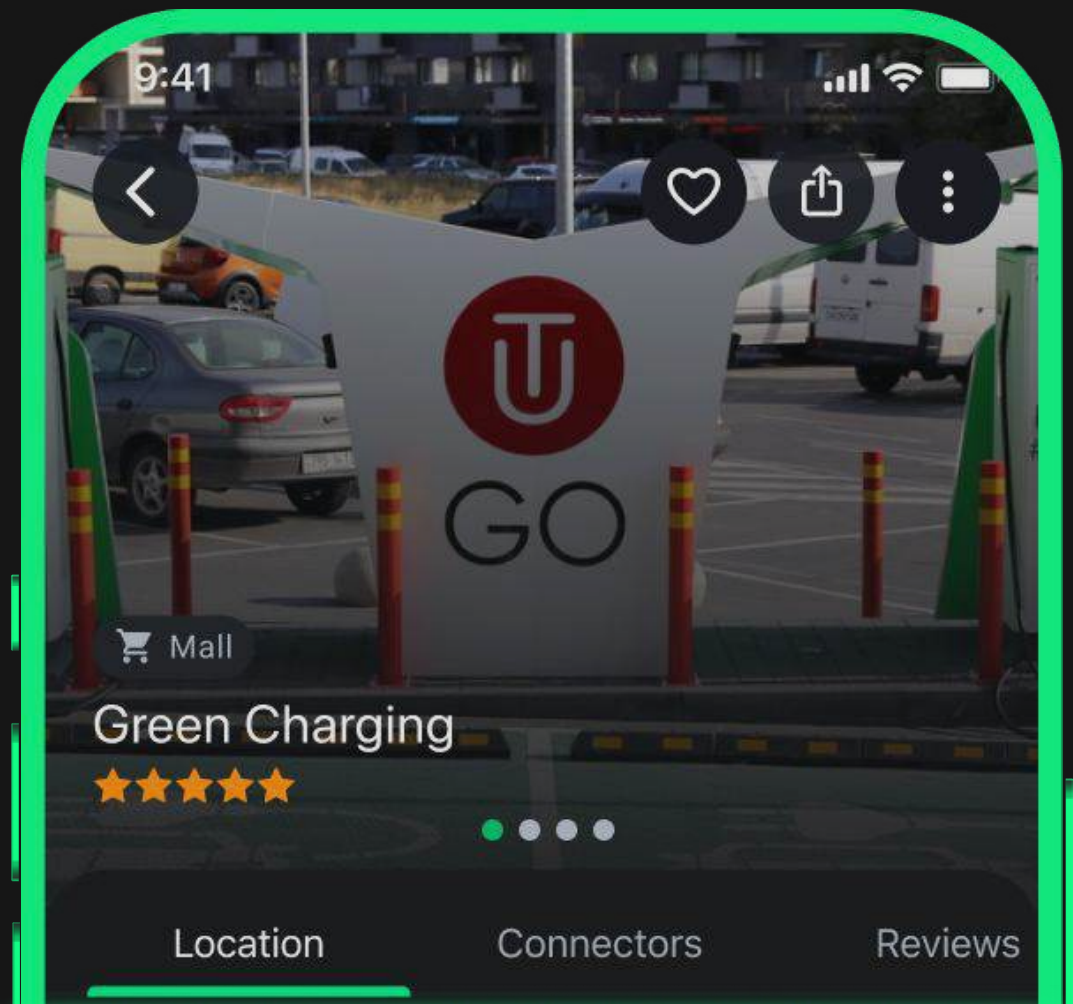
[Allow While Using App](#)

[Don't Allow](#)

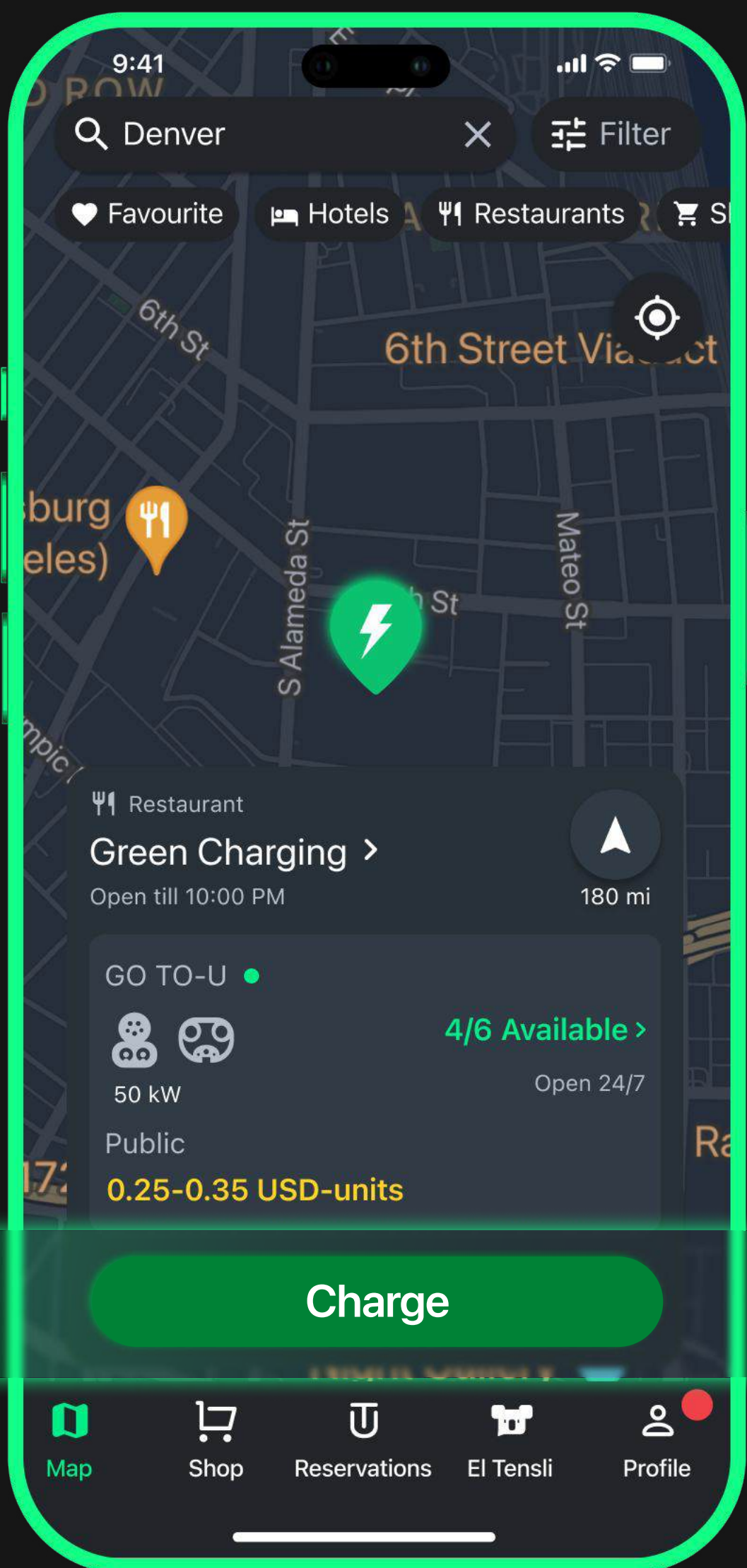
Check location info

Please, check the location before charging

View location info



Reserve or Start charging via "Charge" button



Quick start

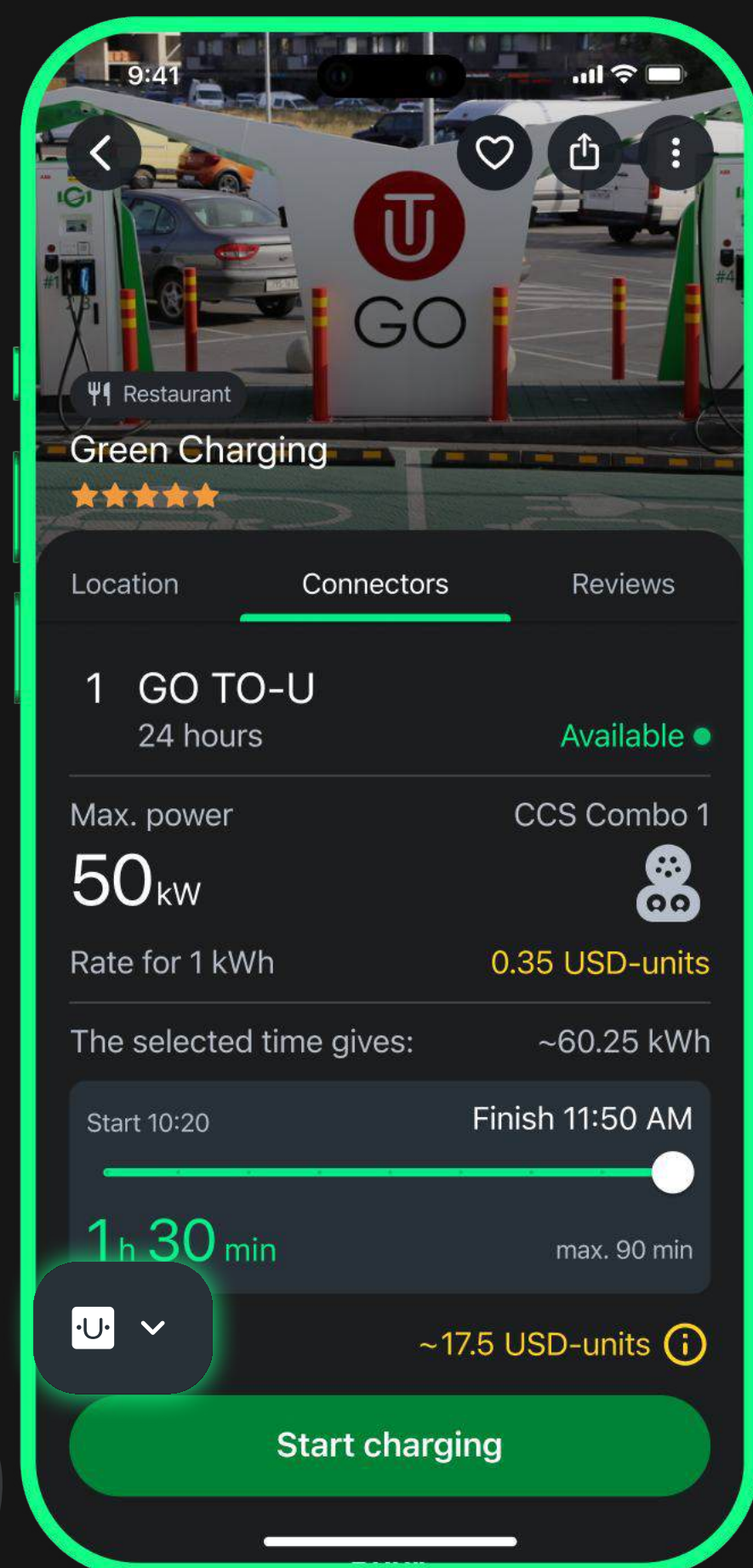
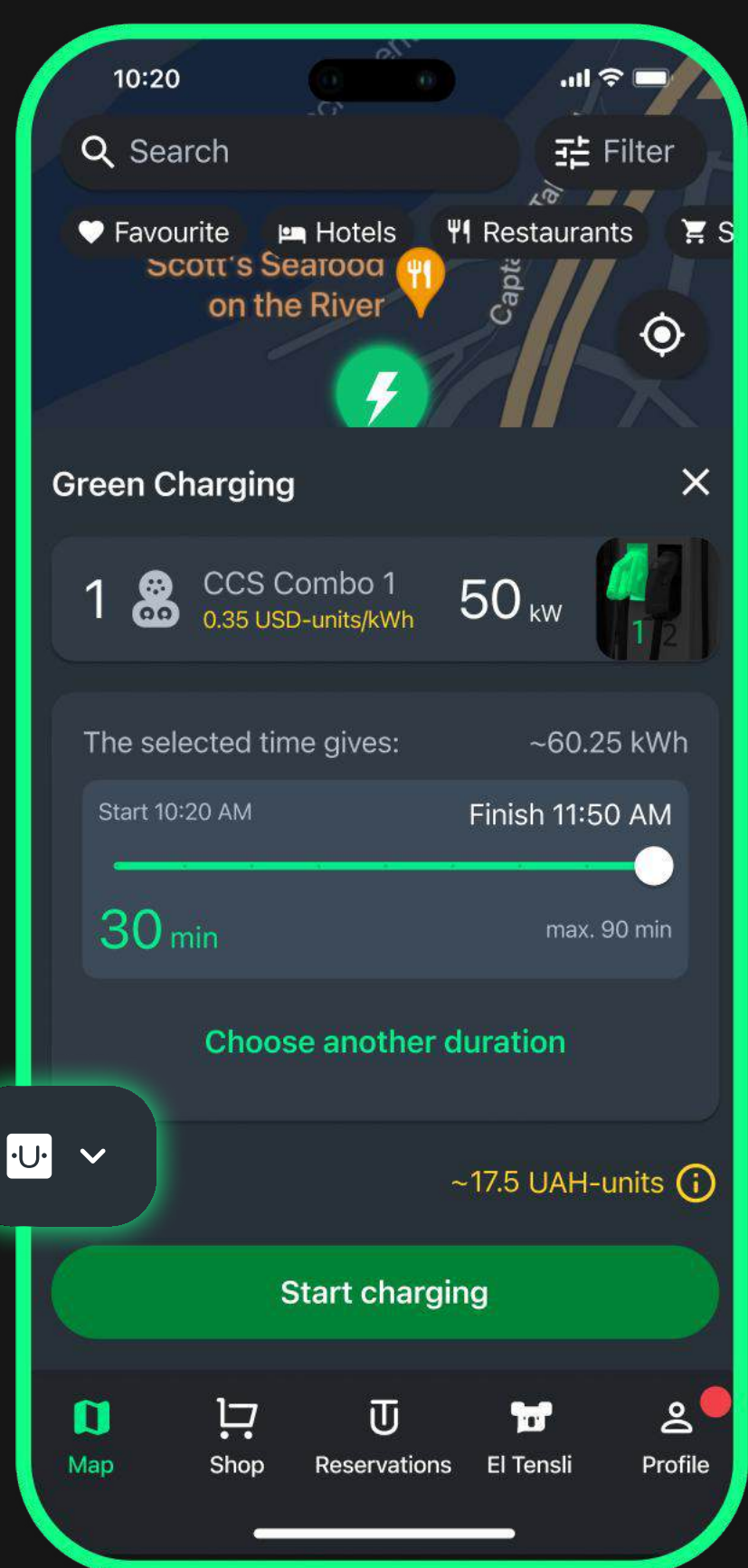
You can use the quick start function when you are near the location

1. Plug in the connector

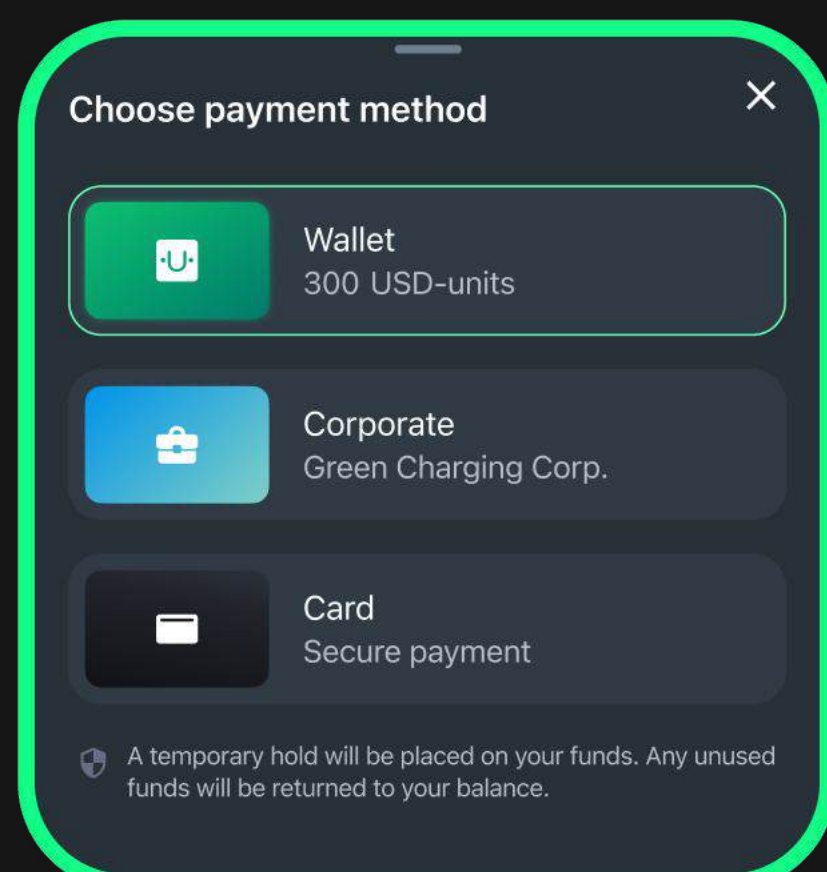
2. Choose a charging duration

3. Start charging

You can choose another charging duration using this button



You can change payment method



Reservation

Make a reservation before charging your EV

The screenshot shows the 'Green Charging' app interface. At the top, it displays 'Green Charging' with a back arrow. Below that, there's a section for '1 CCS 1 50kW' with a charging station icon and a '2' button. A calendar for March shows the 22nd (Tue) selected. A summary box highlights 'Your reservation' for '10:20 AM - 11:50 AM' with an estimated cost of '~17.5 USD-units' and consumption of '~60.25 kWh'. Below this, there are fields for 'Arrival time 10:20AM' and 'Duration 1h 30min'. A numeric keypad is visible with '01' and '30' selected. At the bottom is a large green 'Book' button. Annotations with arrows point to the calendar, the summary box, and the 'Book' button.

You can change payment method

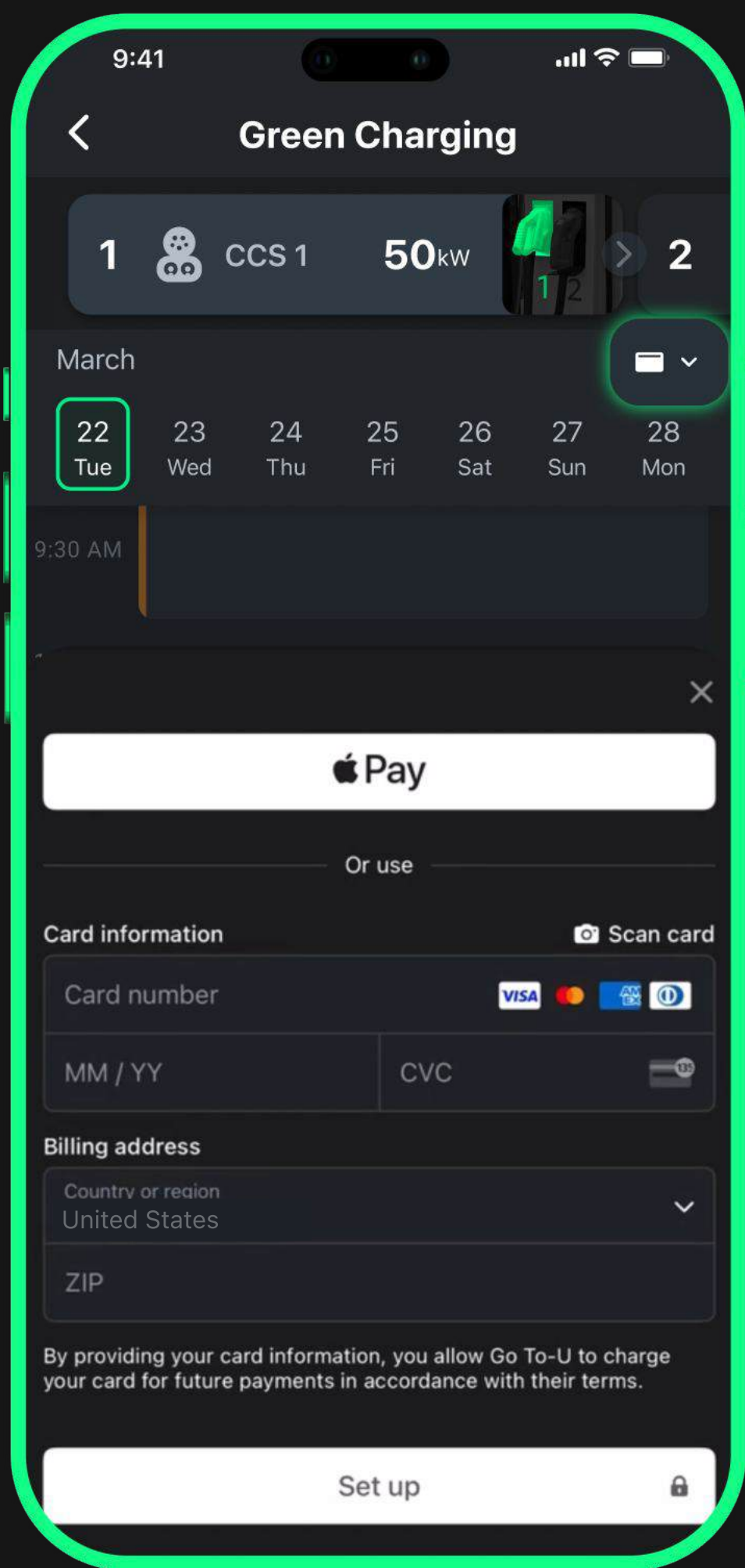
Your reserved time, estimated cost and planned consumption

Book

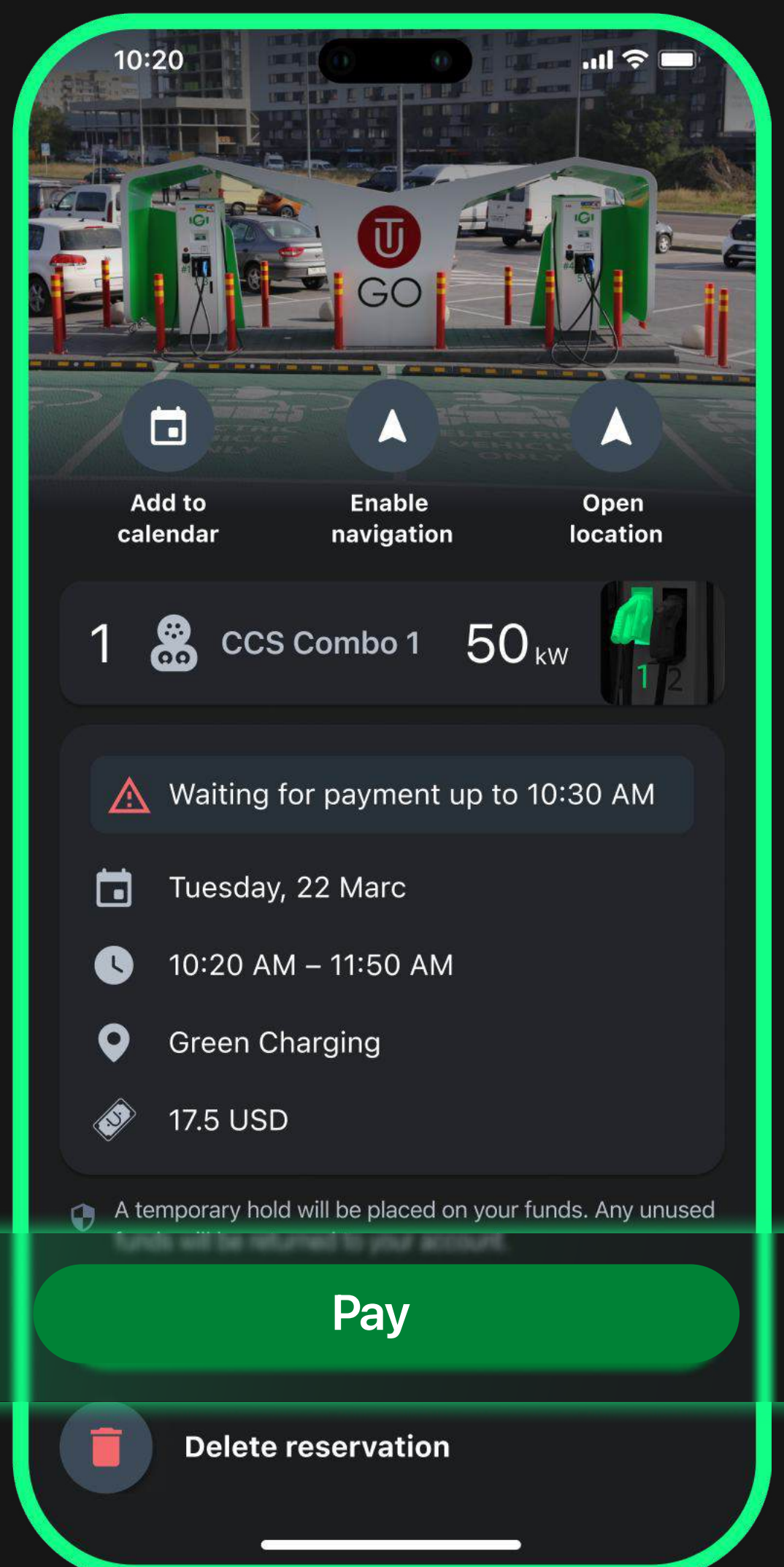
- First, choose the arrival time
- Then set charging duration
- Finally, click on the “Book” button


How to pay by card

For your comfort, you can pay for charging by card during or after the reservation



Change the payment method to card following the instructions on the pages 6,7

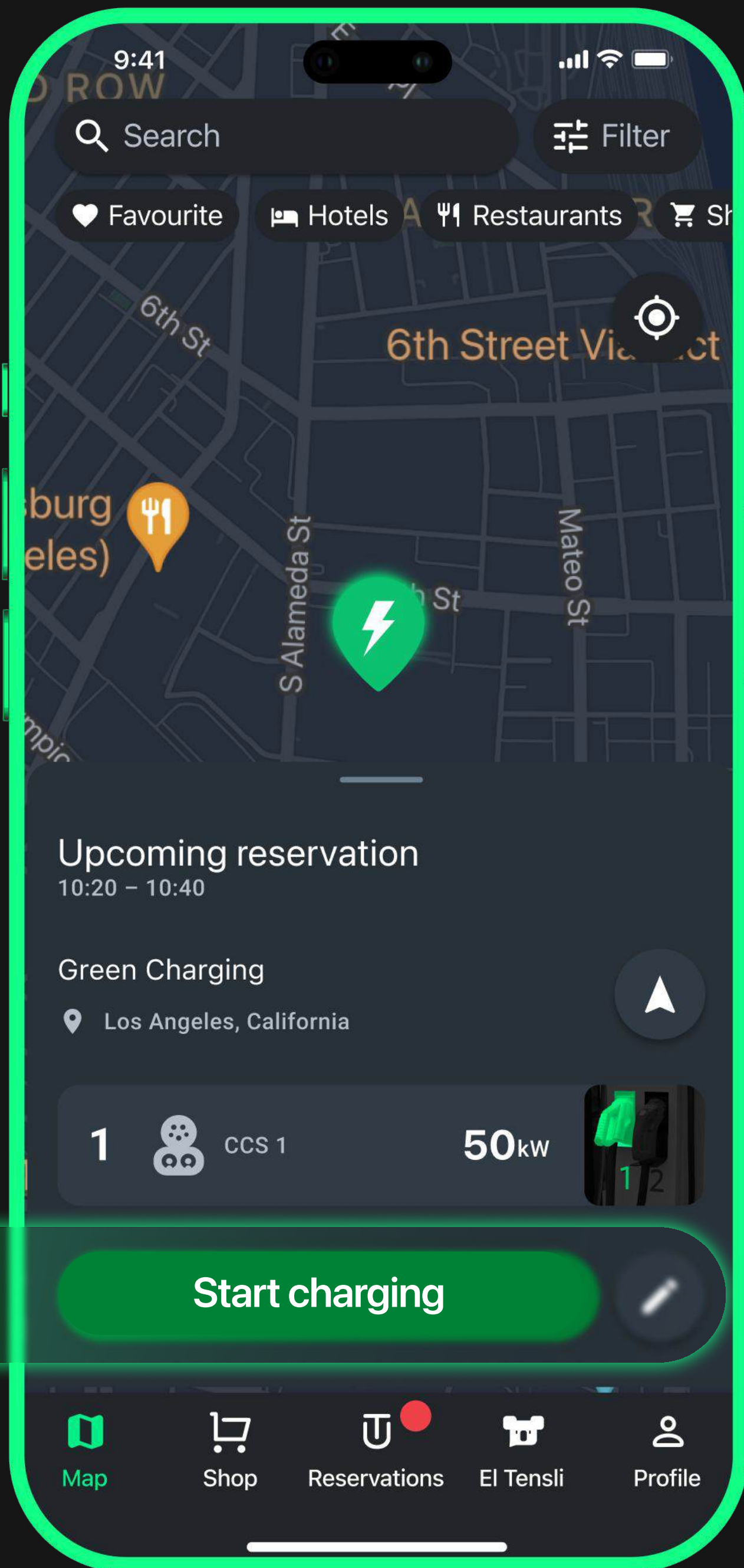


 A temporary hold will be placed on your funds. Any unused funds will be returned to your account.

Pay during the reservation

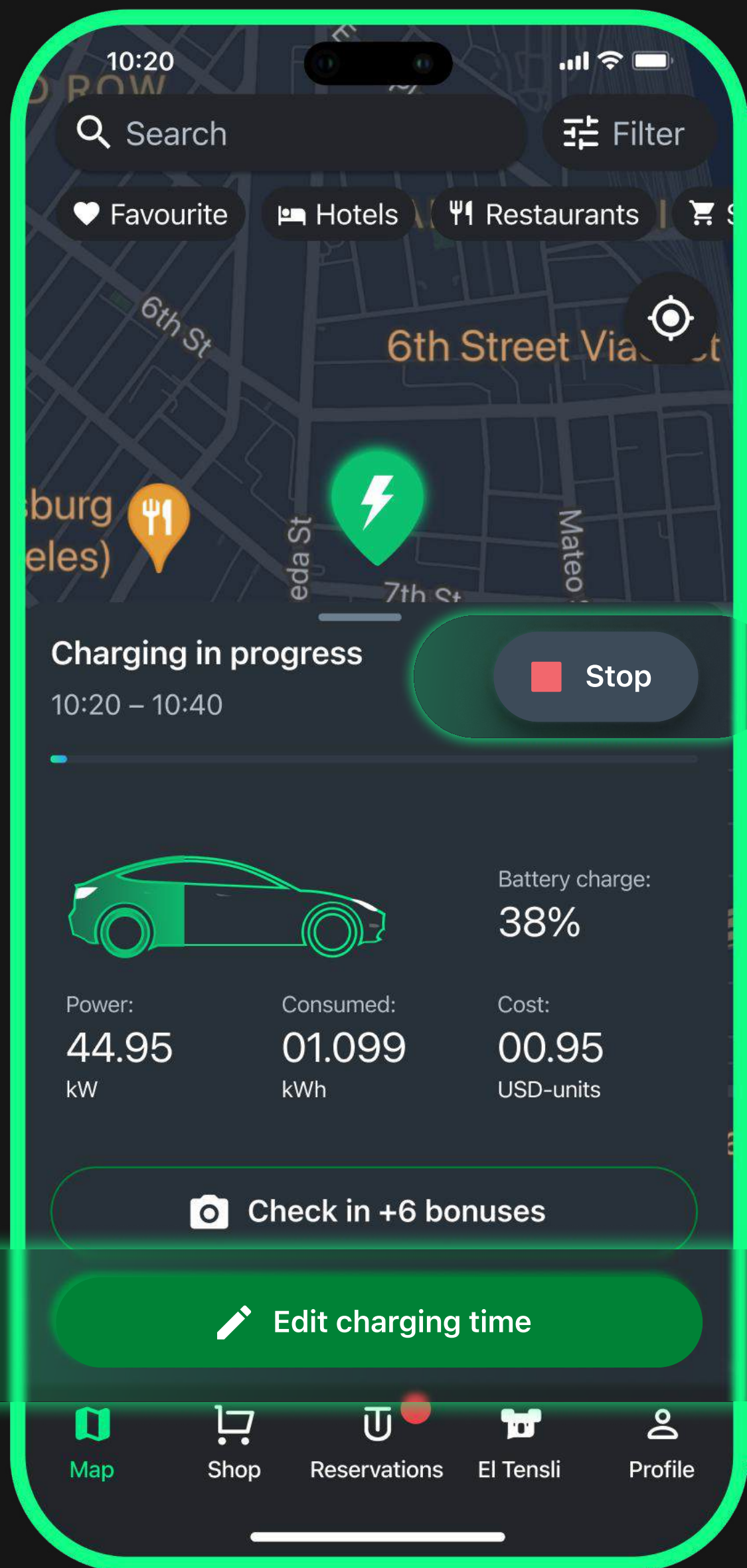
Let's charge

Please, follow the instructions to start a charging session



1. Arrive on time at the location
2. Find your connector number
3. Plug in your car
4. Click "Start charging"

Charging



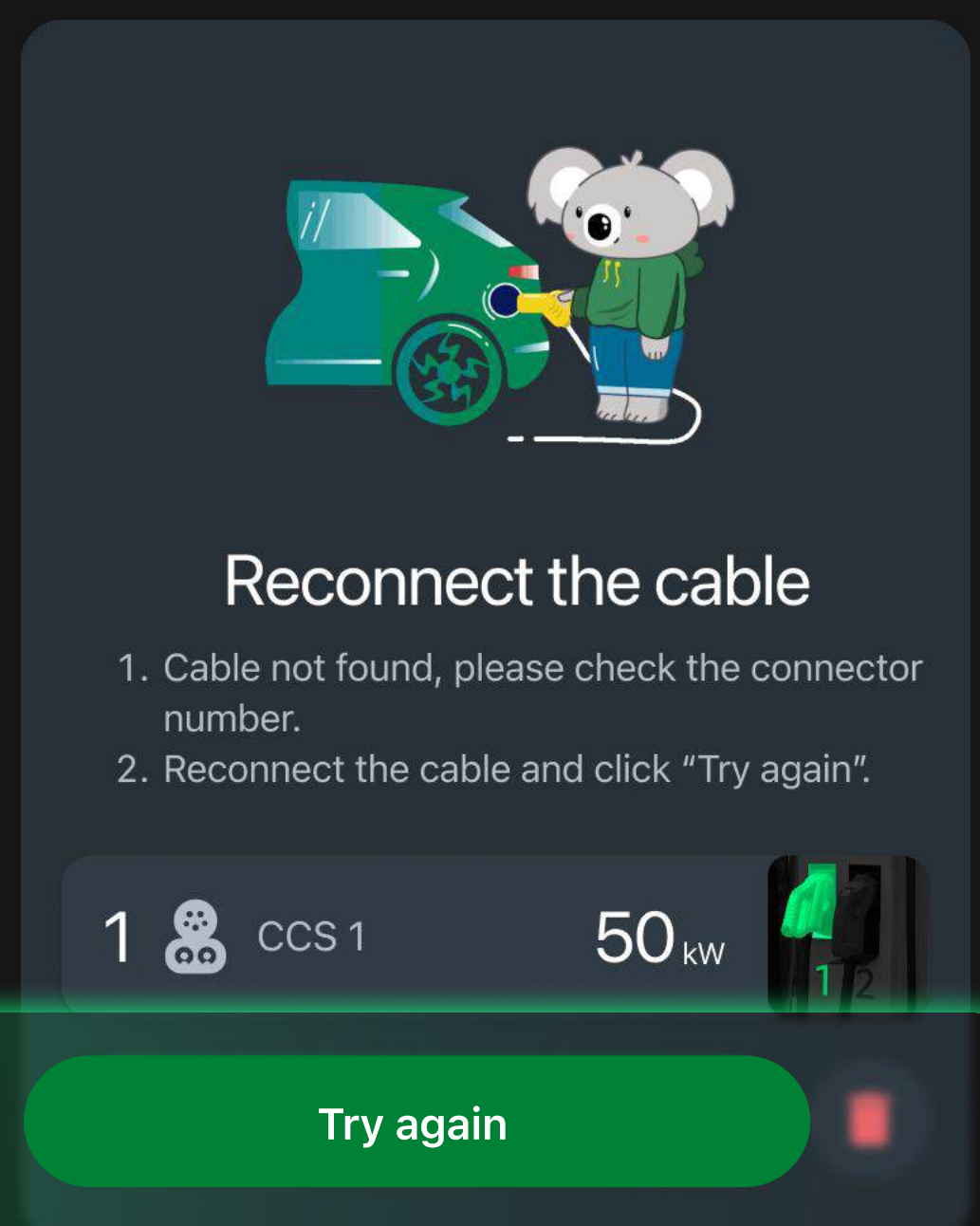
5. Wait for cable connection

6. Enjoy charging

Stop charging or change duration during charging session if needed

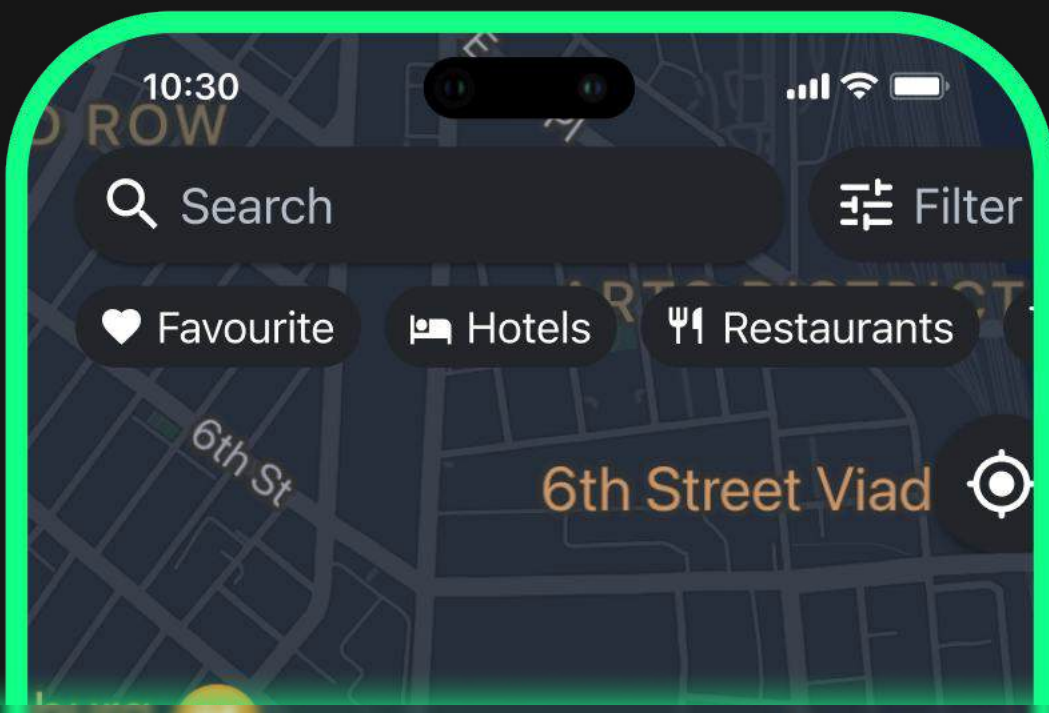
If you have any troubles with cable connection, this dialog box will be displayed

Follow the instructions: reconnect the cable again and click on "Try again" button

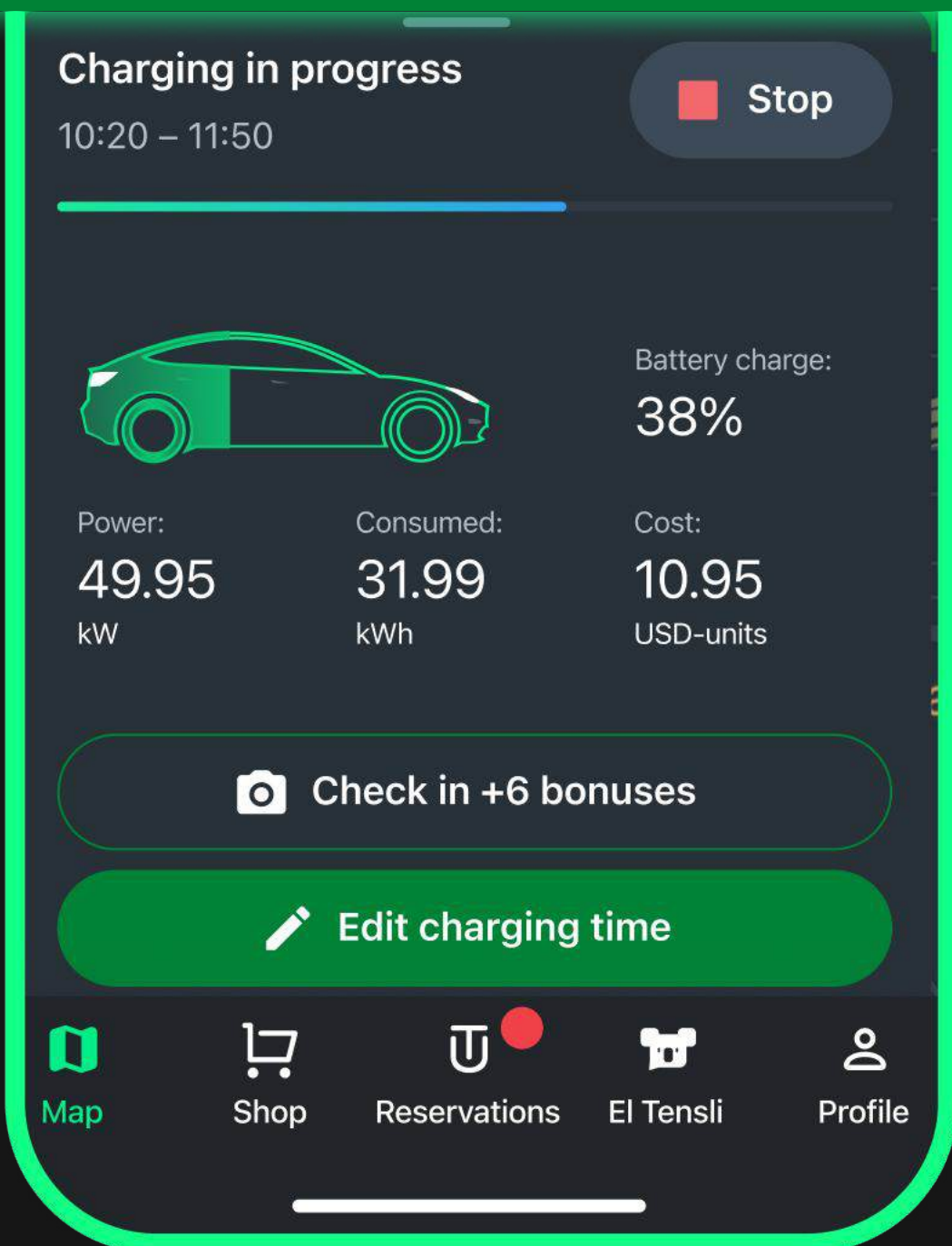


Autocharge

Technology simplifies electric vehicle (EV) charging by automating the authentication and payment process.



Activate Autocharge here ⓘ



If your car supports Autocharge, you can activate it during the charging session








Profile ⇒
My cars ⇒
Autocharge

Pins and cluster

Please, check out the key symbols used on the map

Charging station type

-  Charging station with reservation feature that can be activated via the GO TO-U app.
-  Charging station with virtual reservation and possibility to monitor connector status. Activated via the GO TO-U app.
-  Charging station with information purposes only. Couldn't be activated.
-  Tesla DCh with possibility to schedule a charging if you book room in a hotel. Couldn't be activated.
-  Tesla Supercharger. Couldn't be activated.

Profile  **Map Legend**

Maximum power of station



 120-250+ kW

 50-119 kW


 22-49 kW

 2-21 kW

Current status of the station

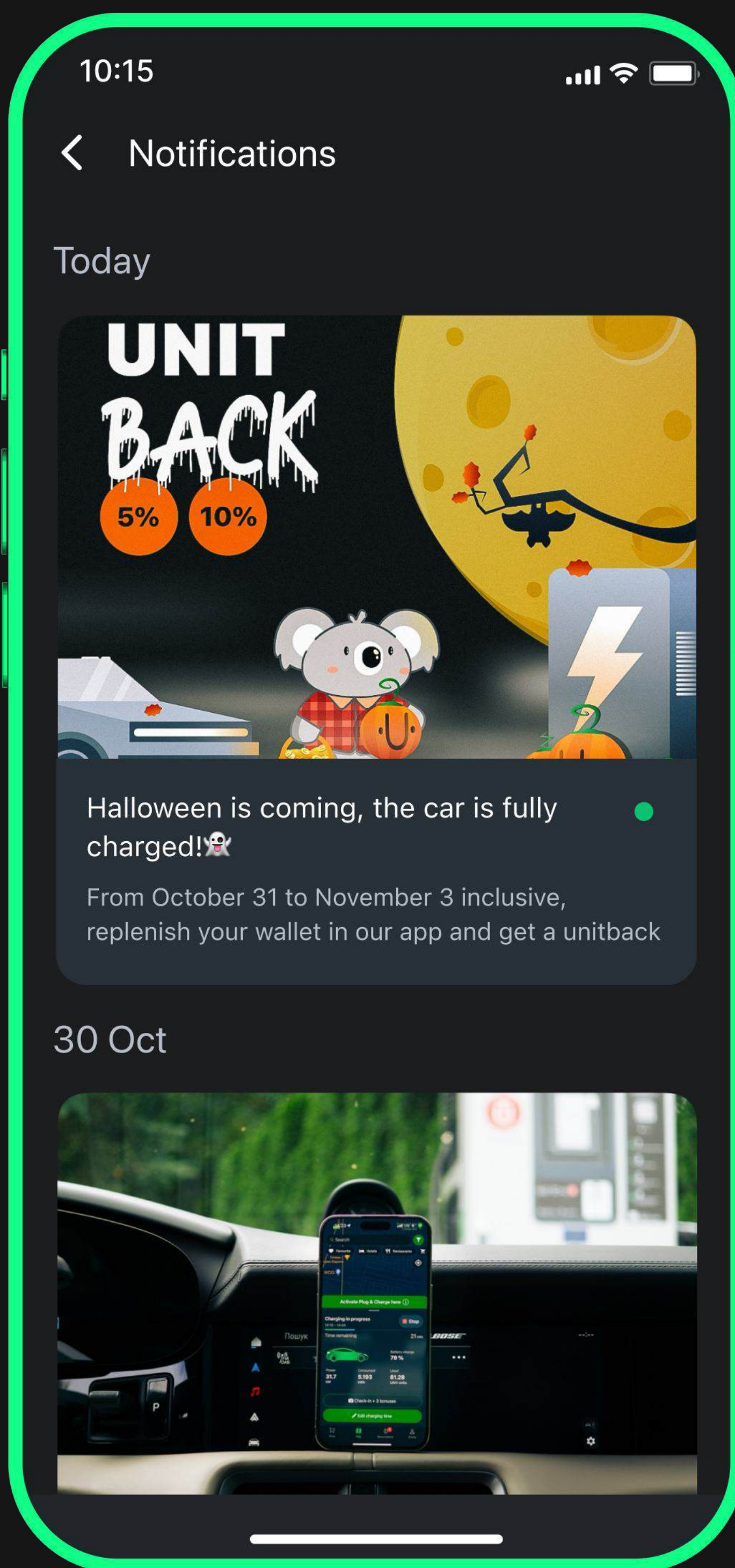
-  All charging stations at this location are occupied.
-  Technical works at the charging stations.

Additional info

-  Double bonuses for the check-in.

Stay up to date

We'll let you know about the latest news in our notification center



Let's keep in touch

Contact us using the GO TO-U app or on any social media

Profile ⇒ **Support 24/7**

